

PUBLIC PROCUREMENT OVERSIGHT AUTHORITY

Transforming Procurement



TENDER DOCUMENT

FOR

PROVISION OF MEDICAL COVER & GROUP PERSONAL ACCIDENT

COVER FOR BOARD MEMBERS & STAFF

TENDER NO. PPOA /04/2014 – 2015

**NATIONAL BANK BUILDING
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INTRODUCTION

- 1.1 This standard tender document for procurement of insurance services has been prepared for use by public entities in Kenya in the procurement of all types of insurance covers as per the Public Procurement and Disposal Act 2005.
- 1.2 The following general directions should be observed when using the document;
 - (a) Specific details should be furnished in the invitation to tender notice and in the special conditions of contract. The final document to be provided to the tenderers should not have blank spaces or give options.
 - (b) The instructions to tenderers and the General conditions of contract should remain unchanged. Any necessary amendments to these parts should be made through the special conditions of contract and appendix to instructions to tenderers respectively.
- 1.3
 - (a) Information contained in the invitation to tender shall conform to the data and information in the tender documents to enable potential tenderers to decide whether or not to participate in the tender and shall indicate any important tender requirements.
 - (c) The invitation to tender shall be issued as an advertisement in accordance with the regulations or a letter of invitation addressed to tenderers who have expressed interest following an invitation for expression of interest for which the invitation is issued.
- 1.4 The cover of the tender document should be modified to include:
 - I. Tender number.
 - II. Tender name.
 - III. Name of procuring entity.
 - IV. Delete name and address of PPOA.

SECTION I - INVITATION TO TENDER



PUBLIC PROCUREMENT OVERSIGHT AUTHORITY

Transforming Procurement

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P.O. Box 58535-00200
NAIROBI
KENYA

Date: 30th October 2014

TENDER NO. PPOA/04/2014 – 2015 FOR MEDICAL COVER AND GROUP PERSONAL ACCIDENT COVERS FOR BOARD AND STAFF

The Public Procurement Oversight Authority (PPOA) invites sealed tenders from eligible candidates for the provision of Medical cover and Group Personal Accident for Board and Staff for **an initial period of one year effective January 2014 and renewable annually up to a maximum of two years subject to Satisfactory Performance.**

Interested eligible candidates may obtain further information and inspect the tender documents at the Procurement office, Public Procurement Oversight Authority, 10th Floor, National Bank Building, Harambee Avenue, during normal working hours.

A complete set of tender documents may be obtained by interested candidates from the Procurement Office, Public Procurement Oversight Authority, 10th Floor, National Bank Building, Harambee Avenue, during normal working hours upon payment of a non - refundable tender fee of Kshs. 1,000.00. The document may also be ***viewed and downloaded for free from the Public Procurement Oversight Authority's websites: www.ppoa.go.ke or www.tenders.go.ke.*** All payments shall be made to the Public Procurement Oversight Authority's Bank Account No. 01003006585400, National Bank of Kenya, Harambee Avenue Branch. Upon payment of the tender fee, bidders are required to obtain an official receipt from the Cash Office on 10th floor National Bank Building, Harambee Avenue. All Bidders including those who download the tender document will be required to forward their particulars to the Procurement Office for records for the purposes of receiving any further tender clarifications and/or addendums.

Prices quoted should be net inclusive of all taxes and delivery costs, must be expressed in Kenya shillings and shall remain valid for a period of 90 days from the closing date of the tender.

Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number and be deposited in the **tender box** provided at The Public

Procurement Oversight Authority's Offices, 10th floor, National Bank Building,
Harambee Avenue, Nairobi or be addressed and posted to:

**The Director General
The Public Procurement Oversight Authority,
P. O. Box 58535 - 00200
NAIROBI**

To be received on or before 10. A.M on Friday 14th November, 2014

Tenders must be accompanied by a tender Security of **Kenya Shillings One Hundred Thousand (100,000)** in form of a guarantee from a reputable bank or an insurance company approved by PPOA payable to the Director-General, Public Procurement Oversight Authority.

Tenders will be opened immediately thereafter in the presence of the tenderers representatives who choose to attend at the conference room, 10th floor, National Bank Building.

**DIRECTOR-GENERAL
PUBLIC PROCUREMENT OVERSIGHT AUTHORITY**

SECTION II - INSTRUCTIONS TO TENDERERS

2.1. Eligible Tenderers

2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.

2.1.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.

2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.

2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of Tendering

2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process

2.2.2 The price to be charged for the tender document shall not exceed Kshs.1,000/=

2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of Tender Document

2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.

- (i) Instructions to Tenderers
- (ii) General Conditions of Contract
- (iii) Special Conditions of Contract
- (iv) Schedule of Requirements
- (v) Details of Insurance Cover
- (vi) Form of Tender
- (vii) Price Schedules
- (viii) Contract Form
- (ix) Confidential Business Questionnaire Form
- (x) Tender security Form
- (xi) Performance security Form
- (xii) Insurance Company's Authorization Form
- (xiii) Declaration Form
- (xiv) Request for Review Form

2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Tender Documents

2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.

2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

2.5 Amendment of Tender Documents

2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification

requested by a prospective tenderer, may modify the tender documents by issuing an- addendum.

2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.6 Language of Tenders

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7. Documents Comprising the Tender

2.7.1 The tender prepared by the tenderer shall comprise the following components:

- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
- (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
- (d) Declaration Form.

2.8. Form of Tender

2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.

2.9. Tender Prices

2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.

2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.

2.9.3 Prices quoted by the tenderer shall remain fixed during the Term of the contract

unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

2.10. Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings

2.11. Tenderers Eligibility and Qualifications

2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.

2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12. Tender Security

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.

2.12.2 The tender security shall not exceed 2 per cent of the tender price.

2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7

2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form

- a) Cash.
- b) A bank guarantee.
- c) Such insurance guarantee approved by the Authority.
- d) Letter of credit.

2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5

2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity

2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30

2.12.8 The tender security may be forfeited:

- (a) if a tenderer withdraws its tender during the period of tender validity.
- (b) in the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 2.29 or
 - (ii) to furnish performance security in accordance with paragraph 2.30.
- (c) If the tenderer reject correction of an arithmetic error in the tender.

2.13. Validity of Tenders

2.13.1 Tenders shall remain valid for 60 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14. Format and Signing of Tenders

2.14.1 The tenderer shall prepare an original and a copy of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

2.15.1 The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.

2.15.2 The inner and outer envelopes shall:

- (a) be addressed to the Procuring entity at the address given in the Invitation to Tender.
- (b) bear tender number and name in the invitation to tender and the words, "DO

NOT OPEN BEFORE.....AT.....A.M

- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared “late”.
- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender’s misplacement or premature opening.

2.16. Deadline for Submission of Tenders

- 2.16.1** Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 not later thanAT.....A.M.
- 2.16.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- 2.16.3 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

2.17. Modification and Withdrawal of Tenders

- 2.17.1 The tenderer may modify or withdraw its tender after the tender’s submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.
- 2.17.2 The tenderer’s modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer’s forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.18. Opening of Tenders

- 2.18.1 The Procuring entity will open all tenders in the presence of tenderers’ representatives who choose to attend, at.....A.M.....and

- in the location specified in the invitation for tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance
- 2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.3 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of Tenders

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

- 2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail
- 2.20.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21. Conversion to single currency

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.22. Evaluation and Comparison of Tenders

2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20

2.22.2 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.

(a) operational plan proposed in the tender;

(b) deviations in payment schedule from that specified in the Special Conditions of Contract

2.22.3 Pursuant to paragraph 2.22.2 the following evaluation methods will be applied.

(a) Operational Plan

(i) The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenderers offering to perform longer than the procuring entity have required delivery time will be treated as non-responsive and rejected.

(b) Deviation in payment schedule

(i) Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.4 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.23. Contacting the Procuring entity

2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

2.24 Post-qualification

2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2 , as well as such other information as the Procuring entity deems necessary and appropriate

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

2.25 Award Criteria

2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.25.2 To qualify for contract awards, the tenderer shall have the following:-

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legal capacity to enter into a contract for procurement
- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

2.26. Procuring entity's Right to accept or Reject any or all Tenders

- 2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that none of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.
- 2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.28 Signing of Contract

- 2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.28.3 The contract will be definitive upon its signature by the two parties.
- 2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.29 Performance Security

2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.

2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders.

2.30 Corrupt or Fraudulent Practices

2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question

2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

APPENDIX TO INSTRUCTIONS TO THE TENDERERS

The following information for the procurement of insurance services shall complement, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instructions to tenderers	Particulars of appendix to instructions to tenderers
2.1	Particulars of eligible tenderers: Insurance Underwriting Companies Licensed by the Insurance Regulatory Authority to transact business in Kenya
2.2.2	Price to be charged for tender documents. Kshs. 1,000 for those who purchase a hard copy while those who download the document will not be charged
2.10	Particulars of other currencies allowed. None
	Copies of Tender Documents to be Submitted: An original and one (1) copy
2.12.2	Particulars of tender security if applicable. Kshs. 100,000 valid for 120 days after date of tender opening.
2.12.4	Form of Tender Security: The Tender Security shall be in the form of a Guarantee from a reputable bank or an insurance company approved by PPOA. Self guaranteed tender security not allowed.
2.13	Validity of Tenders: Tenders Shall remain valid for 90 days after date of tender opening.
2.16.3	Bulky tenders which do not fit in the tender box shall be delivered to the Procurement Unit. At 10th Floor National Bank Building Harambee Avenue Nairobi.
2.20.1	<p><u>PRELIMINARY EVALUATION CRITERIA</u></p> <p>Tenderers are required to submit copies of the following MANDATORY DOCUMENTS which will be used during Preliminary Examination to determine responsiveness</p> <ul style="list-style-type: none"> Copy of certificate of Registration/Incorporation from the registrar of companies 1) Copy of Valid Tax Compliance certificate from Kenya Revenue 2)

	<p>Authority Must Fill the Price Schedule in the format provided in the tender document</p> <p>3)</p>
	<p>Must Fill the Form of Tender in the format provided in the tender document</p> <p>4)</p> <p>5) Must Submit a Tender Security of Kshs. 100,000 valid for 120 days after</p>
	<p>date of tender opening</p> <p>6) Must submit a dully filled up Confidential Business Questionnaire in format provided in the tender document</p> <p>7) Must be registered with the Insurance Regulatory Authority for the year 2014 and a copy of the current license be submitted.</p> <p>8) Medical Cover must be both In-patient and Out-patient as one package under one underwriter and no co-sharing.</p> <p>9) Must have been in existence for the last five years.</p> <p>10) Must be a current member of the Association of Kenya Insurers (AKI). Please provide copy of membership certificate.</p> <p>11) Must submit letters confirming credit facilities for the last one year (July 2013 to June 2014) from Gertrude Hospital and any three of the following hospitals:</p> <ul style="list-style-type: none"> (i). Nairobi Hospital (ii). Mater Hospital (iii). MP. Shah hospital (iv). Kenyatta National Hospital (v). Karen Hospital (vi). Aga khan Hospital <p>12) Must Cover the following conditions in both In-patient and Out-patient</p> <ul style="list-style-type: none"> (i). Chronic (ii). Congenital (iii). Pre-existing (iv). HIV/AIDS (v). Ambulance and air evacuation (vi). Maternity (vii). Dental (viii). Optical <p>14) Provide a country wide list of approved health providers where you have credit facilities (PPOA reserves the right to confirm directly with these providers the existence of credit facilities) the list must include providers in Mombasa and Kisumu counties.</p> <p>15) Must cover employees and family at Age-18 to 65 years and Board members (Main member only) up to 75 years. For Children they are to be covered from birth to 18 years or up to 25 years if in school. Children</p>

with disability to be covered for as long as they continue to be dependent on the principal member.

Instructions to tenderers	Particulars of appendix to instructions to tenderers
2.22	<p>Evaluation and Comparison of Tenders</p> <p><u>TECHNICAL EVALUATION CRITERIA (Total Points 100)</u></p> <ol style="list-style-type: none"> 1) Provide Audited Annual Financial statements for 2012 and 2013 with a net asset base of <ul style="list-style-type: none"> • A net asset base of Kshs. 500 Million – 5 Points • Current Ratio of 2:1 (Current assets : Current liabilities. Optimal 2:1) 2 mks • Debt Equity ratio of 60:40 (Total liabilities : Equity. Optimal is 50:50 but anything in the range 60:40 to 66:34 is acceptable) 2 mks • Acid Test 1:1 (Current assets – inventory: Current liabilities. Optimal is 1:1) 2 mks • Positive net cash flows from operating activities (Operations) 2 mks • Gross Premiums in the year 2013 of not less than Kshs. 700 Million – 3 Points • Premium for Medical cover of Ksh 300 Million per year – 3 Points 2) Provide a list of current largest clients whose Total Premium is not less than Ksh 100 Million (PPOA reserves the right to confirm directly with these firms) – 3 Points 3) Extensive and Comprehensive Network of Service Providers – 5 Points 4) Facilitate Health Talks every quarter – 2 points 5) Medical check for Principal members – 3 Points 6) Demonstration of a satisfactory management and execution plan <ol style="list-style-type: none"> a. Quality of Service provision, handling of underwriting and claims services – 10 Points b. Evidence of Value Addition Services – 5 Points c. Extent of scope of the medical cover as stated in the schedule of requirements consideration will also be given to general concessions/Wider Coverage, e.g. better Extensions – 25 Points d. Quality of IT Systems in place 4 marks 7) Provide details on scope of cover as follows: <ol style="list-style-type: none"> (i) What is covered in In-patient (including Maternity, Dental and Optical) to be on List A (i) and what is covered in Outpatient (including Maternity, Dental and Optical) to be on List A (ii). The details should include the applicable sub limits if any – 7 Points (ii) What is not covered (exclusions) on In-patient (including Maternity, Dental and Optical) to be on list B (i) and what is not covered in outpatient (including Maternity, Dental and Optical) to be on List B (ii) - 7 Points

- 8) Biometric Identification Systems.4 Marks
- 9) Service Distribution Network and Facilities within Kenya **total 6 Marks awarded** as follows
- | | | |
|------------------|------------------|-------|
| 1- 15 Counties | 1- 15 Counties | 2 mks |
| 16-30 Counties | 16-30 Counties | 4 mks |
| Over 30 Counties | Over 30 Counties | 6 mks |

To be eligible for the Financial Evaluation, tenders must score at least **Seventy percent (70%)** at the Technical Evaluation Stage.

Instructions to tenderers	Particulars of appendix to instructions to tenderers
	<p><u>FINANCIAL EVALUATION</u></p> <ol style="list-style-type: none"> 1. The commercial evaluation and final ranking of the bids will take into consideration the scope of the cover in relation to the premium, Exclusion Clauses, and other pertinent terms and conditions of tender. 2. The evaluation committee will determine whether the financial proposals are complete. The cost of items not priced shall be assumed to be Included in other costs in the proposal. In all cases, the total price of the financial proposal as submitted shall prevail.
2.24 (a)	Particulars of post – qualification if applicable. PPOA may inspect the premises
Others	Negotiations may be held with the tenderer with the highest combined technical and financial scores, and upon successful negotiations will be awarded the contract. if negotiations fail with the tenderer with the highest combined technical and financial scores, the bidder with the second highest will be invited by the authority for negotiations, and upon successful negotiations, be awarded the tender.

SECTION III GENERAL CONDITIONS OF CONTRACT

3.1. Definitions

3.1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
- (c) “The Services” means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
- (d) “The Procuring entity” means the organization procuring the services under this Contract
- (e) “The Contractor” means the organization or firm providing the services under this Contract.
- (f) “GCC” mean the General Conditions of Contract contained in this section.
- (g) “SCC” means the Special Conditions of Contract
- (h) “Day” means calendar day

3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not superseded by provisions of other part of the contract

3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

3.4. Use of Contract Documents and Information

- 3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.
- 3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.
- 3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

3.5. Patent Rights

- 3.5.1 The Contractor shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

3.6 Performance Security

- 3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC
- 3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
- a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

3.7. Delivery of services and Documents

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

3.8. Payment

3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC

3.82. Payment shall be made promptly by the Procuring entity, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

3.9. Prices

3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.

3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

3.9.3 Where contract price variation is allowed the variation shall not exceed 10% of the original contract price

3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

3.11. Termination for Default

3.11.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:

- (a) If the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
- (b) If the Contractor fails to perform any other obligation(s) under the Contract

- (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract

3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered and the Contractor shall be liable to the Procuring entity for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

3.12. Termination for Insolvency

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13. Termination for Convenience

3.13.1 The Procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

3.14 Resolution of Disputes

3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract

3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.15. Governing Language

3.15.1 The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

3.16. Applicable Law

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

3.17 Force Majeure

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that it delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.18 Notices

3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.

3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

Notes on Special Conditions of Contract

1. The clauses in this section are intended to assist the procuring entity in providing contract-specific information in relation to corresponding clauses in the General Conditions of Contract
2. The Provisions of Section IV complement the General Conditions of Contract included in Section III, specifying contractual requirements linked to the special circumstances of the procuring entity and the insurance cover required. In preparing Section IV, the following aspects should be taken into consideration.
 - (a) Information that complement provisions of Section III must be incorporated; and
 - (b) Amendments and/or supplements to provisions of Section III, as necessitated by the circumstances of the specific insurance cover required must also be incorporated.

3. Where there is a conflict between the provisions of the special conditions of contract and the provisions of the general conditions of contract, the provisions of the special conditions of contract shall prevail over the provisions of the general conditions of contract.
4. Any clause to be included in this section must be consistent with the applicable public procurement law and regulations.

SECTION IV – SPECIAL CONDITIONS OF CONTRACT

Reference of Conditions of Contract	General of	Special Condition of Contract
3.6	Performance security	Specify performance security if applicable: The successful bidder will furnish the procuring entity with a performance security equivalent to 5% of the bid price within 15 days from the date of notification of award.
3.8	Payment	Specify as necessary: One installment upon signing of the contract and delivery of policy documents.
3.9	Price adjustment	Specify price adjustments: None
3.16	Applicable law	Specify resolution of disputes allowed: Disputes to be settled as per the Arbitration Laws of Kenya
3.18	Notices	Indicate full address of the procuring entity. Client: The Public Procurement Oversight Authority, Harambee Avenue, National Bank Building, 11th Floor P. O. Box 58535-00200, Nairobi

SECTION V - SCHEDULE OF REQUIREMENTS

The Public Procurement Authority (PPOA) seeks to engage an Insurance Underwriting Company to provide Medical cover and Group Personal Accident Cover for Board Members and Staff as per the details provided below

Section E. Schedule of Requirements

Terms of reference

- (i). Structuring and obtaining optimum policy cover from the Medical Service Provider in Accordance with the tender submitted;
- (ii). Arrange the immediate placement of our risk with the Medical Service Provider and undertake a periodic technical rating of such Medical Service Provider, and advise PPOA accordingly;
- (iii). Provide prompt and satisfactory service on the general management of the Medical Scheme policy, correspondence and claim review meetings;
- (iv). Analyze, review, and scrutinize the Policy Document and any Endorsements there-in prior to forwarding to PPOA.
- (v). If the entire policy document is found to be satisfactory, such document to be deposited with the Company Secretary not later than fifteen (15) days of inception of cover;
- (vi). Ensure preparation of monthly claims bordereaux which must be submitted to PPOA by the 5th of the following month;
- (vii). Arrange quarterly meetings to review performance of the policy by 15th of the following quarter;
- (viii). Provide appropriate Medical Scheme improvement recommendation;
- (ix). Such other services as may be related or ancillary to the due performance of the above work

Scope of Medical Cover

a) Staff

Indemnity against PPOA's expenses incurred by members, employees their dependants during the period of the policy.

- Benefits:
- Inpatient
- Out-patient
- Drugs and administration
- Optical, dental.
- Maternity
- Other benefits:
- Sum Insured: (Schedule provided)

b) Cancellation Notice 60 days

c)

d) Eligibility

The proposed scheme shall cover all permanent employees as well as those on contract terms of service. It shall also cover the employee's spouse and dependent children below the age of 25 years.

e) Period

07.01.2015 – 6.01.2017 Renewable annually

Scope of Proposed Medical Services

Inpatient cover

Will include the following services whose limits should only be restricted to the Inpatient entitlement;

1. Administration of Hospital Admission process.
2. Applicable ward Bed.
3. Major Operations.
4. Minor Operations.
5. Doctors fees -(physician, surgeon & Anesthetist).
6. HDU and ICU charges.
7. Theatre charges.
8. Drugs/Medicines, dressings and internal surgical appliances.
9. Medical Appliances (Hearing Aids, Glucometer, Insulin delivery devices, Urine Catheters & Accessories e.t.c.).
10. Radiology X-ray, ultrasound, ECG and computerized Tomography, MRI scans.
11. Radiotherapy and chemotherapy.
12. Pathology (laboratory) fees.
13. Post Hospitalization.
14. Access to medical specialists while admitted.
15. Inpatient physiotherapy.
16. Chronic Illness coverage.
17. Gynecological treatment.
18. In patient Ophthalmic cover.
19. Accommodation for adults whose children of below 12 years of age or invalids.
20. Are admitted in Hospital Day care, day surgery Admission (includes dental, optical, gynecological as well as all other services).
21. In- patient dental cover.
22. Mental and other related illnesses.

23. Treatment for alcoholism and drug addictions (employee only and acquired during employment term).
24. Inpatient Psychiatric Treatment.
25. Palliative care.
26. Provision of Maternity benefits including Caesarian section.
27. Optical expenses arising from disease or accidents.
28. Treatment of Elective surgery i.e. pre-arranged.
29. HIV/AIDS cover (conventional, accepted, recognized treatment).
30. Cancer covers.
31. Cost of medical circumcision.
32. Congenital conditions.
33. Pre-existing conditions.
34. Any other service not included above but may be mutually agreed upon from time to time.

Outpatient Cover

Out-patient cover will cover the following services whose limits should only be restricted to the

Outpatient entitlement;

1. Routine outpatient treatment including consultations (GPs and Specialists, laboratory and
2. Radiology services.
3. Physiotherapy treatment.
4. Diagnostic X-Ray and Laboratory Tests.
5. Radiology X-ray, ultrasound, EEG, ECG and computerized Tomography, MRI scans.
6. Prescribed drugs/medicines.
7. Dental Services.
8. Optical services (Frames, lenses (on ophthalmologist prescription only), contact lenses, bi-
9. Focal lenses, Visual examination.
10. Referrals to Specialists (Pediatricians, Obstetricians, gynecologists, lactation specialists,
11. Neonatologists, Orthopedic doctors, dermatologists, E.N.T. doctor's e.t.c.).
12. Counseling services. (Psychologist, Psychiatrist and Psychiatric treatment).
13. Baby vaccinations for babies from Birth to 5 years as listed below:
 - a. BCG – Tuberculosis
 - b. HEP B – Hepatitis B
 - c. HIB – Meningitis (Haemophilus influenzae type b)
 - d. OPV – Oral Polio Vaccine
 - e. MMR – Measles Mumps Rubella

- f. IPV – Inject able Polio Vaccine
 - g. DTAP – Diphtheria Tetanus acellular Pertussis
 - h. DT – Diphtheria Tetanus
 - i. ROTA Virus
14. Maternity services i.e. Anti and Post Natal.
 15. HIV/AIDS cover (Voluntary counseling and testing and other related treatments).
 16. Chiropractor upon referral & approval.
 17. Pap Smear & PSA tests for employees and spouses at the available credit facilities on.
 18. Travel Vaccines covered for employees only.
 19. Hearing aids covered upon referral.

Administration of the Scheme

- The firm shall ensure that services are provided to employees and their beneficiaries with as little paper work and inconvenience as possible.
- The Bidder shall be required to clearly state the procedures (in-patient and out-patient) to be followed by the employee(s) and beneficiary (ies) in the provision of medical services, stating clearly the responsibilities of the parties involved.
- Where applicable, the bidder shall provide PPOA with statements on their medical Accounts.

Member/Employee Identification

- The Bidder shall be expected to define a clear procedure of Identification of Employees and their Beneficiaries.

Employee/Beneficiary Data Management

- The Bidder shall be expected to liaise with PPOA on matters regarding Employee Data updates.
- The Bidder shall therefore be required to provide a procedure for the maintenance of Employee/Beneficiary records

List of Service Providers

- The Bidder shall be required to provide a comprehensive list of all the Hospitals, Clinics, Doctors, Specialists, Pharmacies and Chemists in their panel.
- The Bidder shall however not limit beneficiaries to their panel only the Bidder shall take on the Medical Service Providers already on the PPOA panel.

Scheme Reports

The Bidder shall be required to provide to PPOA Monthly/Quarterly/Annual Reports on the global utilization of services including expenditure reports for Inpatient and Outpatient claims as well as any other reports that may be required by PPOA from time to time.

Quarterly Expenditure Statement Reports in hard copy on each individual Employee

Extensive Clauses

- Riot, strike and civil commotion
 - Travel to and from work, social, sporting activities including use of motor vehicles
 - Arbitration
 - Waiting period waiver
 - Accommodation for parent/guardian accompanying a child below 5 years.
-

MEMBERSHIP DETAILS

Eligibility

The proposed scheme shall cover all permanent employees as well as those on contract terms of service. It shall also cover the employee's spouse and dependent children below the age of 25 years.

(i) The total number of employees per category of staff is as follows:-

CATEGORY	DESCRIPTION	NUMBERS OF FAMILIES	TOTAL MEMBERSHIP
A	M+0	18	18
	M+1	1	2
	M+2	1	3
	M+3	3	12
	M+4	4	20
B	M+0	6	6
	M+1	2	4
	M+2	8	24
	M+3	16	64
	M+4	6	30
	M+5	3	18
TOTAL			201

Key:

M +0- Employee Only

M+1 – Employee and 1 dependant

M+2 – Employee and 2 dependants

M+3– Employee and 3 dependants

M+4– Employee and 4 dependants

M+5– Employee and 5 dependants

ANALYSIS OF MEMBERSHIP

CATEGORY	DESCRIPTION	FEMALE	MALE	TOTAL
A (Board PPOA 1 to 3)	Main Member	10	17	27
	Spouse	7	2	9
	Child dependants	13	6	19
B-(Other Staff PPOA 4 to 12)	Main Member	14	27	41
	Spouse	22	9	31
	Child dependants	30	44	74
TOTAL		96	105	201

PROPOSED COVER LIMITS OPTIONS

Category	Description	Inpatient Annual Limits Per family (Ksh)	Outpatient Annual Limits Per family (Ksh)
A	Board Members <ul style="list-style-type: none"> • PPARB • PPOAB 	<ol style="list-style-type: none"> 1. Option 1 Ksh 7,000,000 2. Option 2 Ksh 5,000,000 3. Option 3 Ksh 4,000,000 	<ol style="list-style-type: none"> 1. Option 1 Ksh 300,000 2. Option 2 Ksh 250,000 3. Option 3 Ksh 210,000
B	PPOA 1 to 3	<ol style="list-style-type: none"> 1. Option 1 Ksh 7,000,000 2. Option 2 Ksh 5,000,000 3. Option 3 Ksh 4,000,000 	<ol style="list-style-type: none"> 1. Option 1 Ksh 200,000 2. Option 2 Ksh 250,000 3. Option 3 Ksh 210,000
C	Other Staff PPOA 4 to 12	<ol style="list-style-type: none"> 1. Option 1 Ksh 5,000,000 2. Option 2 Ksh 4,000,000 3. Option 3 Ksh 3,000,000 	<ol style="list-style-type: none"> 1. Option 1 Ksh 250,000 2. Option 2 Ksh 210,000 3. Option 3 Ksh 160,000
		<ul style="list-style-type: none"> • 1st Caesarian operation to be covered under in-patient. • Funeral expenses in the event of death during the Period of Cover (Kshs.50,000 per insured person, Kshs. 20,000 per dependant) 	<ul style="list-style-type: none"> • Combin Dental cover and Optical cover to be covered as sublimit per family within OP benefit.
Maternity Annual Limits Per family (Ksh)			
	OPTION 1	OPTION 2	OPTION 3
CATEGORY A & B	200,000.00	150,000.000	100,000.000
Maternity cover for child delivery and pregnancy related complications, applicable to principal members or their spouses only			

Please confirm whether we are at liberty to choose and allocate cover limits within a mix of any of the above options; e.g. Choose out-patient cover limits from option 1, In-patient cover limits from option 3 and Maternity cover limits from option 2

Medical Services Providers

(i) The bidders are required to complete the matrix below (Schedule I) which shall be the basis for evaluation criteria in clause 2.22 No. 12 (Service Distribution Network and Facilities within Kenya).

	Location in Kenya (47 -County	No. of Hospitals	No. of Chemists	No. of General	No. of Specialist Practitioners	No of Labs and X- Ray
1	<i>Baringo</i>					
2	<i>Bomet County</i>					
3	<i>Bungoma County</i>					
4	<i>Busia County</i>					
5	<i>Elgeyo/Marakwet County</i>					
6	<i>Embu County</i>					
7	<i>Garissa County</i>					
8	<i>Homa Bay County</i>					
9	<i>Isiolo County</i>					
10	<i>Kajiado County</i>					
11	<i>Kakamega County</i>					
12	<i>Kericho County</i>					
13	<i>Kiambu County</i>					
14	<i>Kilifi County</i>					
15	<i>Kirinyaga County</i>					

16	<i>Kisii County</i>					
17	<i>Kisumu County</i>					
18	<i>Kitui County</i>					
19	<i>Kwale County</i>					
20	<i>Laikipia County</i>					
21	<i>Lamu County</i>					
22	<i>Machakos County</i>					
23	<i>Makueni County</i>					
24	<i>Mandera County</i>					
25	<i>Marsabit County</i>					
26	<i>Meru County</i>					
27	<i>Migori County</i>					
28	<i>Mombasa County</i>					
29	<i>Murang'a County</i>					
30	<i>Nairobi County</i>					
31	<i>Nakuru County</i>					
32	<i>Nandi County</i>					
33	<i>Narok County</i>					
34	<i>Nyamira County</i>					
35	<i>Nyandarua County</i>					
36	<i>Nyeri County</i>					
37	<i>Samburu County</i>					
38	<i>Siaya County</i>					

39	<i>Taita Taveta County</i>					
40	<i>Tana River County</i>					
41	<i>Tharaka Nithi County</i>					
42	<i>Trans Nzoia County</i>					
43	<i>Turkana County</i>					
44	<i>Uasin Gishu County</i>					
45	<i>Vihiga County</i>					
46	<i>Wajir County</i>					
47	<i>West Pokot County</i>					

GROUP PERSONAL ACCIDENT (BOARD MEMBERS)

POLICY	Group Personal Accident (Board members) Insurance	Remarks
PERIOD	01.01.2015 – 31.12.2017, Renewable annually	
SCOPE OF COVER	Provide compensation for death or disablement resulting from accidental bodily injury sustained by the insured's eighteen (18) board members and alternates	
INTEREST/SUM INSURED	Benefit/Limits Death - Kshs.25 million per person Permanent Total Disability- Kshs.25 million per person	

	Medical Expenses- Kshs.5 million per person per accident	
EXCESS	NIL	
CANCELLATION NOTICE	Sixty (60) Days	
EXTENSIVE CLAUSES	<ol style="list-style-type: none"> 1. Accumulation limit – Kshs. 50,000,000/= 2. Age limit: 18-75 years 3. Disappearance 4. Worldwide cover 	

	5. Exposure, excluding aircrew duties 6. Hijack 7. Mountaineering, excluding use of ropes and guides 8. Payment on account 9. Riot, strike and civil commotion 10. Trustees 11. 24 hour cover duty or pleasure 12. Including aviation risks	
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GROUP PERSONAL ACCIDENT (STAFF)

POLICY	Group Personal Accident (staff)	Remarks
PERIOD	01.01.2015 – 31.12.2017, Renewable annually	
SCOPE OF COVER	Provide compensation for death or disablement resulting from accidental bodily injury sustained by the insured's staff.	
INTEREST/SUM INSURED	Benefit/Limits <input type="checkbox"/> Death – 8 years basic salary <input type="checkbox"/> Permanent Total Disability- on percentage awarded on 8 years basic salary <input type="checkbox"/> Temporary Total Disability-Weekly earnings up to 104 weeks	

	<input type="checkbox"/> Any other in-built benefit (list)	
--	--	--

	· Medical Expenses- Kshs.1 million per person per accident	
EXCESS	NIL	
CANCELLATION NOTICE	Sixty (60) Days	
EXTENSIVE CLAUSES	<ol style="list-style-type: none"> 1. Accumulation limit – Kshs. 200,000,000/= 2. Age limit: 18-60 years 3. Disappearance 4. Worldwide cover 5. Exposure 6. Hijack 7. Payment on account 8. Declaration 9. Automatic additions/deletions 10. Riot, strike and civil commotion 11. Trustees 12. 24 hour cover duty or pleasure 13. Including aviation risks 14. Evacuation within East Africa 15. Political risks 16. Motor cycle riders up to 250cc 	

STAFF DETAILS

Staff category	No. Of staff	Basic Salary (Per Month) Ksh
Permanent	56	6,548,750.00

Temporary/Casuals//Interns	10 Per Month	150,000.00
TOTAL		6,698,750.00

SECTION VI - STANDARD FORMS

Notes on the standard Forms

1. Form of TENDER - The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.

2. Price Schedule Form - The price schedule form must similarly be completed and submitted with the tender.

3. Contract Form - The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.

4. Confidential Business Questionnaire Form This form must be completed by the tenderer and submitted with the tender documents.

5. Tender Security Form - When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter or in another format acceptable to the procuring entity.

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Form of Tender

Date:
Tender No. PPOA.....

To: **The Director-General**
Public Procurement Oversight
P. O. Box 53535-00200
NAIROBI

Gentlemen and/or Ladies:-

1. Having examined the Tender documents including Addenda No. (Insert numbers) the receipt of which is hereby duly acknowledged, we the undersigned, offer to provide **Medical Cover and Group Personal Accident** under this tender in conformity with the said Tender document for the sum of
.....[Total Tender amount in words and figures]
or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.

3. We agree to abide by this Tender for a period of[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this _____ day of _____ 2.....

[Signature]

[In the capacity of]

Duly authorized to sign tender for and on behalf of _____

Price Schedule Form

CATEGORY	DESCRIPTION	RATES PER FAMILY INCLUSIVE OUTPATIENT ,INPATIENT AND MATERNITY		
		OPTION 1 Ksh	OPTIO N 2 Ksh	OPTION 3 Ksh
A	M+0			
B	M+0			
	M+1			
	M+2			
	M+3			
	M+4			
	M+5			
C	M+0			
	M+1			
	M+2			
	M+3			
	M+4			
	M+5			
TOTAL				

CATEGORY	DESCRIPTION	NUMBER OF FAMILIES	TOTAL MEMBERSHIP	TOTAL PREMIUM INCLUSIVE OUTPATIENT, INPATIENT AND MATERNITY		
				OPTION 1 Ksh	OPTION 2 Ksh	OPTION 3 Ksh
A	M+0					
B	M+0					
	M+1					
	M+2					
	M+3					
	M+4					
	M+5					
C	M+0					
	M+1					
	M+2					
	M+3					
	M+4					
	M+5					
TOTAL						

DESCRIPTION OF INSURANCE COVER		TOTAL PREMIUM (KSHS.) PAYABLE INCLUSIVE OF ALL TAXES AND LEVIES
Total Premium in Ksh payable under Medical for 201 Families	Total Premium payable in Ksh under GPA Cover for 56 employees, 10 interns/casuals and 18 board members	
Option 1		
Option 2		
Option 3		

Contract Form

THIS AGREEMENT made the _____ day of _____ 20____ between
[name of Procurement entity] of _____ [country of Procurement entity]
(hereinafter called “the Procuring entity”) of the one part and
[name of tenderer] of _____ [city and country of tenderer] (hereinafter
called “the tenderer”) of the other part:

WHEREAS the Procuring entity invited tenders for the GPA cover and has accepted a
tender by the tenderer for the supply of the services in the sum of _____
_____ [Contract price in words in
figures] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSTH AS FOLLOWS:-

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
 - (a) the Tender Form and the Price Schedule submitted by the tenderer;
 - (b) the Schedule of Requirements
 - (c) the Details of cover
 - (d) the General Conditions of Contract
 - (e) the Special Conditions of Contract; and
 - (f) the Procuring entity’s Notification of Award
3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the GPA cover and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Signed, sealed, delivered by _____ the _____ (for the Procuring entity)

Signed, sealed, delivered by _____ the _____ (for the tenderer) in the presence of

4.4 CONFIDENTIAL BUSINESS QUESTIONNAIRE

s.33

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

<p>Part 1 General</p> <p>Business Name</p> <p>Location of Business Premises</p> <p>Plot No.,..... Street/Road</p> <p>Postal address Tel No.</p> <p>.....</p> <p>Fax E-MAIL:</p> <p>Nature of Business</p> <p>Registration Certificate No.....</p> <p>Maximum value of business which you can handle at any one time – Kshs.....</p> <p>Name of your bankers</p>

Branch

	Part 2 (a) – Sole Proprietor																				
	Your name in full.....Age..... Nationality.....Country of Origin..... Citizenship details																				
	Part 2 (b) – Partnership																				
	Given details of partners as follows <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Name</th> <th style="width: 25%;">Nationality</th> <th style="width: 40%;">Citizenship details</th> <th style="width: 20%;">Shares</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>2.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>3.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>4.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> </tbody> </table>	Name	Nationality	Citizenship details	Shares	1.	2.	3.	4.
Name	Nationality	Citizenship details	Shares																		
1.																		
2.																		
3.																		
4.																		
	Part 2 (c) – Registered Company																				
	Private or Public State the nominal and issued capital of company Nominal Kshs. Issued Kshs. Given details of all directors as follows <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Name</th> <th style="width: 25%;">Nationality</th> <th style="width: 40%;">Citizenship details</th> <th style="width: 20%;">Shares</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>2.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>3.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> <tr> <td>4.</td> <td>.....</td> <td>.....</td> <td>.....</td> </tr> </tbody> </table>	Name	Nationality	Citizenship details	Shares	1.	2.	3.	4.
Name	Nationality	Citizenship details	Shares																		
1.																		
2.																		
3.																		
4.																		

	Date.....Signature of Candidate.....
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TENDER SECURITY FORM

Whereas [*name of Bidder*] (hereinafter called <the tenderer> has submitted its bid dated [*date of submission of bid*] for the provision of insurance services (hereinafter called <the tender>

KNOW ALL PEOPLE by these presents that WE [*name of bank*] of [*name of country*], having our registered office at [*name of procuring entity*] (hereinafter called <the procuring entity> in the sum of [*state the amount*] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this _____ day of _____ 20 _____

THE CONDITIONS of this obligation are:-

1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
 - (a) fails or refuses to execute the Contract Form, if required; or
 - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)

LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

To: _____

RE: Tender No. _____

Tender Name _____

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

1. Please acknowledge receipt of this letter of notification signifying your acceptance.
2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS) _____

SIGNED FOR ACCOUNTING OFFICER